



Integrated Policy

Quality, Environment and Safety

July 2025

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Arcese has established its **Quality, Environment and Safety** Company Policy, based on its “Mission”, “Vision” and “Values” and has consistently implemented improvements to its business processes, with the aim of achieving success through customer satisfaction in compliance with current regulations. This commitment is expressed through compliance with the requirements of international standards ISO 9001-14001 and 45001. Arcese recognises **environmental protection** (in awareness of its responsibility in the path toward both economic and environmental sustainability) and **workplace safety and security** (in terms of protecting people, goods and information) as important development factors, in harmony with production activities and available company resources.

Arcese’s primary goals are:

- To offer a service aligned with customer needs, in accordance with agreements made
- To comply with current environmental, health and occupational safety regulations by engaging in wide-ranging improvement projects to protect the environment and workplace safety
- To manage business processes with a view to effectiveness and efficiency, ensuring adequate communication with employees
- To optimise and reduce the consumption of renewable resources and encourage proper waste management aimed at reducing and reusing them
- To offer logistics services that guarantee the protection of product safety, managed information and people
- Commitment to taking solid action to reduce environmental impact and contribute to the fight against global warming by:
 - I. Reducing greenhouse gas emissions
 - II. Promoting the use of renewable energy
 - III. Implementing sustainable practices in daily operations
 - IV. Raising awareness and engaging employees, customers, suppliers and the local community
 - V. Adopting social and environmental responsibility policies

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Corporate goals are pursued through the following activities:

- Continuous focus on customers and their needs
- Measuring and assessing quality performance to seek constant
- Service improvement
- Training and informing employees regarding their roles
- Reducing the impact of activities on the environment by involving suppliers and customers
- Raising awareness of workplace risk prevention and protection by monitoring performance indicators
- Developing and implementing BBS (Behaviour-Based Safety) principles
- Implementation of the SQAS system
- Implementation of the SGS-PIR systems - Legislative Decree No. 105 dated 26 June 2015
- Implementation of the 231 management system, thus establishing principles and values of ethics and compliance with the law
- Timely implementation of the HACCP food safety self-monitoring system to ensure food safety
- Adoption of information and security systems that guarantee the safety of goods and people during all phases of transportation and storage through:
 - I. Compliance with laws, regulations, processes required by authorities and customers, as well as all applicable regulations
 - II. Identifying and assessing risks that may affect or compromise people, resources, customers, goods and information through a robust risk management process
 - III. Integrating security procedures and guidelines with business activities
 - IV. Defining an internal control programme to ensure a compliant and effective monitoring system
 - V. Implementing corrective actions based on preventive and predictive measures

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- VI. Analysing and investigating incidents with a view to continuous improvement
 - VII. Restricting access to information and goods to authorised staff only and/or based on the “need to know” principle
 - VIII. Developing an emergency and response plan
 - IX. Defining an appropriate training plan, client screening, recruitment and contractual and termination procedures
- Maintaining and constantly improving the integrated management system, involving company functions at various levels through risk and opportunity analysis and defining measurable objectives.

With a view to measuring and communicating the above objectives, the company has decided to prepare a **Sustainability Report**, following the GRI (Global Reporting Initiative) methodology, which provides the reporting principles for indicators covering the three areas: Environmental, Social and Governance. The Sustainability Report plays a key role in supporting the company’s progress and sharing it with all stakeholders.

Management is committed to disseminating its policy within Arcese and making it available to the public, periodically reviewing it to ensure its suitability for the company organisation.



CEO