

# Integrated Policy

## Quality, Environment and Health & Safety

Arcese Trasporti S.p.A. is committed to the integrated management of requirements set forth in all major international standards. The Quality of supplied services, protection of the Environment, Health and Safety at work are all strategic elements in the development of its own business, providing constant inspiration for improvement in logistics, transport activities and the of its own heritage.

In view of the aforementioned, the organisation operates to guarantee the consolidation of an integrated vision of organisational quality over time, in which the quality of services, workplaces and procedures are all deemed to be of equal importance.

The company's commitment to **environmental issues** is reflected in a constantly renewed fleet, as well as its preference for the use of combined road-rail-sea transports services, whenever preferential, in the supply of its own integrated logistics solutions, with benefits in terms of the reduction of emissions.

Arcese Trasporti S.p.A. is committed to **health and safety at the workplace** through guaranteeing consistently higher levels of safety for all activities, which entail risks for employees, customers and communities. Its policy is grounded in the conscious involvement of all actors, from management to individual workers, thus consolidating a culture of prevention and safety, in order to guarantee maximum levels of protection as well as a constant and significant reduction of accidents and injuries.

In order to implement and maintain an active Integrated Management System, the organisation undertakes to:

- satisfy customer needs through complying with established requirements for supplied services
- promote the continuous improvement of its own performance, enhance its real estate assets with reference to Quality, Environment, Prevention and Safety at the workplace
- guarantee compliance with specific legislation as well as undersigned regulations
- define measurable continuous improvement objectives that are coherent with company strategy, provide the means and resources necessary for their achievement, raise awareness and inform all employees through training and internal communications, ensuring awareness of their potential for individual contribution in terms of the quality of supplied services, environmental protection, the consolidation of risks for the creation of healthy and safe work situations
- Use natural resources in the most rational and efficient way possible, reducing consumption, atmospheric emissions and territorial impacts whenever possible
- equip itself with all necessary organisational tools for the rigorous and effective identification of dangers and risk management
- encourage responsibility and awareness of suppliers through the definition of criteria regarding the quality of offered services, the protection of the environment as well as health and safety at the workplace, constituting binding contractual terms, and inserting specific requirements in purchase processes as well as those for the supply of materials, products and services
- define strategies and implement actions to support and strengthen the trust of all stakeholders

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Commitments undertaken with the purpose of fulfilling requirements set forth in the Arcese Trasporti S.p.A. Integrated Management System are translated into objectives, goals and programmes which are measurable and periodically monitored. In the event of elements regarding quality, the environment, health and safety at the workplace determine deviation from indicators and require the replanning of objectives; all adjustments are examined in an extraordinary Management Review session.

Objectives are periodically defined and reviewed during a Management Review. Achievement is based on specific indicators and with reference to results achieved during previous reviews.

All objectives and the Integrated Policy itself are periodically reviewed during a Management Review meeting, at least once a year. This Integrated Policy updates and replaces the Policy for the Environment, Safety and Quality, 2012.

It is displayed on-site, all internal, external staff and interested parties are notified via the web or email, thus promoting knowledge and compliance with principles contained therein.

The company has activated itself for the adoption of socially responsible and ethical corporate management, therefore oriented towards the involvement of internal and external stakeholders as well as control over supply methods of own services.

The company has decided to draw inspiration from specific CSR principles, requiring compliance from employees, customers and partners. These principles aim to promote a culture of sustainability and constitute an integral part of company activities.

The company has adopted a Code of Ethics, which expresses all values and principles to be adopted when carrying out all activities and in relationships with all stakeholders including customers, suppliers, shareholders, employees and collaborators. Alongside the general principles of transparency and correctness, through the Code, the company prioritises respect for people and environmental protection.



Chief executive Officer